



# Community Changemakers Information Pack

# Welcome

**Dear Changemaker,**

It is an honour to have you with us at the Welsh Refugee Council (WRC). This is more than just an organisation; it's a community built on resilience, strength, and shared experiences. It is a space where voices of sanctuary seekers and refugees are heard, valued, and amplified. Here, you are part of something bigger than any one person—a movement that creates real, lasting change.

As someone who has walked the path of a refugee, I know how overwhelming the journey can feel. The isolation, the uncertainty. But I also know the power of the community we build together—the strength that lies in our collective wisdom.

**You are a changemaker**, not just by your actions, but by your very existence. Every day, refugees and sanctuary seekers challenge the status quo, break down barriers, and reshape what it means to belong. This is the heart of your work, and we are here to stand beside you in that mission.

For me, joining the WRC marked a new chapter—a moment when hope and possibility returned after I had lost both. It is my greatest privilege to invite you to this new beginning, where you, too, will help lead the way forward.

Let's make change, together.

Best wishes,

Sidra Rahimy, Community Engagement Officer



# About us

## Our Vision

Working together to create a Wales where sanctuary seekers and refugees are welcomed, respected, and empowered.

## Our Mission

We improve the lives of sanctuary seekers and refugees through specialist support and influencing policy and practice.

## Our Values



### Brave

We are bold, innovative, and we take action.



### Diverse

We recognise the strengths we each bring, and each other's uniqueness.



### Croeso/Welcome

We create environments, that engage and welcome.



### Influential

We empower people to tell their stories and use our data to lift narratives.



### Collaborative

We recognise the importance of working in partnership and building each other's capacity.



# Role Description

## Community Changemaker

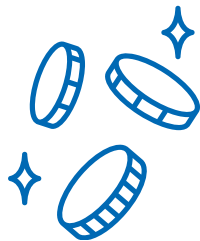
Changemakers will play a vital role in educating their communities and helping individuals understand their rights regarding housing in Wales.

You will be able to work with decision makers and share not only your lived experiences but also share the experiences of the various community groups you will engage with. To share your story in your own words is one of the most powerful tools to enact change!



### Type of role:

Voluntary. Being a changemaker is a role specialising in housing challenges. We envision attracting a person who has a passion for communities.



### Remuneration:

This is an unpaid role but that doesn't mean you don't get anything out of it. Changemakers will have their travel costs covered and receive railcards to help make exploring Wales more accessible!



### Location:

Changemakers can be based anywhere in Wales. You will occasionally have to travel to our Cardiff office for meetings. Changemakers will co-deliver housing forums in different locations across Wales so this means a chance to travel.

# What does a Changemaker do?

- Advocate and work with the many sanctuary seeking and refugee communities across Wales.
- Use expert lived experience to provide valuable insights into housing rights, housing options, and realistic expectations within the Welsh system.
- Share expert lived experiences and knowledge of communities to help respond to sector developments, Welsh Government consultations and champion co-produced solutions for legislation in Wales.





- Raise awareness and combat misinformation regarding housing options, helping sanctuary seekers and refugees understand their rights and the Welsh housing system.
- Co-deliver engaging webinars to housing association, local authorities, companies, and charities on the barriers facing refugees in accessing housing.
- Support the delivery of housing forums with the Housing and Policy Lead within community groups.
  - Co-produce accessible and inclusive community resources.

# Who we're looking for

## Essential Criteria

- Lived experience as a sanctuary seeker or refugee.
- A desire to give back to your community by helping others navigate housing systems and their rights.
- Willingness to gain experience, in community outreach, engagement, or education.
- Passionate about raising awareness of challenges faced by sanctuary seekers and refugees in Wales and promoting knowledge building within communities.
- Empathetic, with a deep understanding of the challenges refugees face.



## Essential Criteria

- Ability to build trust and build rapport within diverse communities.
- A passion for championing all sanctuary seekers and refugees, regardless of their background.
- The ability to work both independently and as part of a team.
- Fluency in a community language ( For example; Arabic, Farsi, Kurdish, Pashto, Spanish, French, Ukrainian).

## Desirable Criteria

- An interest in, or knowledge of housing issues impacting sanctuary seekers and refugees.
- Having experience or being comfortable with public speaking.





# What's in it for YOU?

**This isn't just a role – it's a chance to grow and shape your future.**

Here's why being a Changemaker will help your future.

## **Make a difference in your community**

Help other sanctuary seekers and refugees understand their housing rights, get the facts they need, and feel more confident about their future in Wales.

## **Gain new skills and work experience**

Boost your confidence and develop valuable skills in leadership, public speaking, and community engagement. This role will help you grow personally and professionally, giving you tools to move forward in your career and life.





### **Be part of a supportive team**

You'll join a group of passionate people who share your drive to make change. Work with mentors, professionals, and fellow Changemakers who will support you every step of the way.

### **Explore Wales**

As a Changemaker you will be attending housing forums and events in different parts of Wales. This is a great way to explore your new home, learn about different Welsh communities, and find your new favourite spots. If you are attending housing forums or any events as a Changemaker, the WRC will cover the cost of your travel for the event. Better yet, we will provide all Changemakers with a railcard (if you are of qualifying age) which will give you a lot more freedom to travel anytime!

### **Recognition & Future Opportunities**

Gain valuable experience that will enhance your CV and future job prospects. This is also a unique opportunity to build a network spanning diverse community groups, charities, and WRC partners which is essential in finding future work. We can also provide a reference for any future job opportunities Changemakers may wish to apply for.

# Interested?

## Here's how to get in touch!

Please fill out the [online form](#) by scanning the QR code below OR fill out the expression of interest document attached and email it to [sidra@wrc.wales](mailto:sidra@wrc.wales).

If you need support filling out the form or have any questions at all, please email [sidra@wrc.wales](mailto:sidra@wrc.wales) explaining your query and we can arrange a short call to help you!

